



Mentor Masters

consulting • training • coaching • support



Working together to
deliver sustainable
improvement to
Business



ABOUT MENTOR MASTERS

At Mentor Masters we understand that true leadership adds real value to a business.

With years of experience in senior management roles within world class organisations, the consultants at Mentor Masters can guide you through the process of organisational development and growth.

Mentor Masters will work closely with you to identify the barriers that are holding back your business. Together we will develop a bespoke plan to meet the needs of your organisation and staff.

We will then work with you and your business to implement your improvement plan through coaching, training or consulting as appropriate to deliver sustainable improvements. This will help your people and the business achieve its full potential.



Lean Six Sigma

TEAM BASED PROCESS IMPROVEMENT THAT WORKS

Lean Six Sigma is a team based process improvement tool that, when deployed correctly, will not only generate savings but also improve customer service and quality. It will also generate enthusiasm within those people and departments who are involved.

Waste exists in its various forms in every part of day to day working. Lean Six Sigma is a framework that provides structure to the process of identifying and eliminating that waste and puts in place measures to continually strive to look for more opportunities to improve

Lean Six Sigma is a process of continuous improvement. It's a 'journey' and not something that is undertaken once. Lean Six Sigma is one of the most powerful toolsets that is available to improve your organisation. Deployed correctly, it is a high impact process that can transform an organisation making it both significantly more profitable and agile.

CONSULTING

Mentor Masters are experts in supporting the implementation of change within organisations, in all business sectors, by using its proven **Business Improvement Framework** which is designed to allow businesses to deploy the various stages of the model in a controlled and timely way.

Each organisations starting point will be different, but our team will help you to diagnose your particular situation and work with you to develop a strategic implementation plan based on our model.

Our experienced team will then work closely with you at all phases of the implementation, guiding you though the process step by step.

If you would like more information on our free diagnostic **Please call 07913 861527**

COACHING

Mentor Masters provide a professional Coaching and Mentoring service to support enterprise leaders and senior managers with their personal development.

Our Coaching and Mentoring service is a bespoke one to one programme designed to accelerate personal success and enterprise performance.

Each engagement is focused on:

- Developing an individual's skills to enhance capability
- Creating and delivering personal and enterprise goals
- Building on strengths and overcoming weaknesses
- Effectively managing the personal issues in the workplace that hold back success
- Developing an action orientation to deliver outstanding results
- Establishing excellent communication habits
- Designing processes that provide service excellence
- Managing the most limited resource of all 'time' to full advantage

TRAINING



Through its Training Academy, Mentor Masters offer a whole range of training courses to assist in the understanding of Lean and Six Sigma at all levels of an organisation.

All of our courses combine simulations, activities and classroom training to both engage the participants and maximise learning.

Courses can be tailored to meet your needs and delivered either in-house or on-site.

SUPPORT

At Mentor Masters we are committed to supporting organisations throughout their business improvement journey, from the very start of the planning process through the implementation, development and training phases and beyond.

Most businesses require some level of support for many years following the successful transition to becoming a 'Lean' organisation. The support can be at a strategic level or involve the introduction of new more advanced Lean concepts. Mentor Masters will be there to assist on an ongoing basis if required.

We also offer an ever increasing range of support material's that can be used to assist both individual learning and in house training. Materials include books, Lean simulations and training presentation modules.

These are available through our website at:

www.mentormasters.co.uk.



COURSES AVAILABLE

- Lean Six Sigma Introduction
- Lean for Manufacturing – Introduction
- Lean Six Sigma for the Service sector
- Yellow Belt for the Service sector
- Green Belt for the Service sector
- Lean Six Sigma for Offices
- Yellow Belt for Offices
- Green Belt for Offices
- Dynamic Team Leadership
- Operational Excellence
- Lean Six Sigma Champion training

WHAT PEOPLE HAVE SAID

“The lean Six Sigma workshops used collaborative teamwork to assess the current enrolment process and identify opportunities for improvement. The Action orientated process meant that many of the actions identified were quickly put in place in time for the 2011 enrolment sessions”.

*Administration and Procurement
Manager – City College Coventry*

Business Improvement Framework

FOCUS ACTIVITY DELIVERS RESULTS

Using its **Business Improvement Framework**, Mentor Masters will help you to understand your priorities and focus on improving the right areas of your business in the correct sequence to gain maximum leverage.

The Framework helps identify the building blocks to a successful high performance enterprise.



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Contact

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